

Discrimination Is Against The Law

Blue Water Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue Water Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Water Surgery Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact a member of the front office immediately.

If you believe that Blue Water Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Department of Children and Families Office of Civil Rights

Heather DePetro, Section 504 Civil Rights Coordinator
111 S. Sapodilla Ave., #309-F, West Palm Beach, FL 33401
Telephone: (561) 227-6723
Fax: (561) 837-5563

Email: Heather.DePetro@myflfamilies.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Heather DePetro Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.